What has occurred when a user accesses resources in an unauthorized way?

Environmental threat

Hardware failure

**Unauthorized access**

Virus attack

A hacker who goes through the garbage looking for information is engaging in \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**dumpster diving**

infiltration

garbage scanning

data destruction

What activity involves simply observing someone’s screen or keyboard to get information, often passwords?

**Shoulder surfing**

Tailgating

Dumpster diving

Phishing

What process involves using or manipulating people inside the networking environment to gain access to that network from the outside?

Internal virus

Inside attack

Hacking

**Social engineering**

What is the act of trying to get people to give their usernames, passwords, or other security information by pretending to be someone else electronically?

**Phishing**

Dumpster diving

System crashing

Tailgating

In Cybersecurity, the weakest link is normally the \_\_\_\_\_\_\_\_\_\_\_\_.

**End user**

Computer

User education

Awareness

\_\_\_\_\_\_\_\_\_ should be used sparingly as it's a level of access above that of a normal user.

**Administrative access**

Dumpster diving

Shoulder surfing

User Awareness

A phone call from an unlisted number claiming you need to purchase an extended warranty for your vehicle is an example of a \_\_\_\_\_\_\_\_\_\_.

**Telephone scam**

Phishing scam

Spam Scam

Telecom scam

An email from the IT department requesting a user reply with their email password to update their files is an example of \_\_\_\_\_\_\_\_\_\_\_\_\_.

Telephone scam

**Phishing scam**

Spam Scam

Telecom scam

What is the most effective way to destroy data on a hard drive?

Delete it.

Drag it to the recycle bin.

Reformat the drive.

**Physically shred the hard drive.**

The generic description that the computer has “crashed” is often used with the following problem.

**Hardware failure**

Data Destruction

Physical Theft

Malware Infection

Disabling the ability to continue trying to login after a number of incorrect attempts is known as what?

Minimum Password Length

**Account Lockout Threshold**

Disable Windows Installer

Printer Browsing

It’s important to ensure any new files that are downloaded are scanned before they are executed and checked against the known virus database.

**True**

False

User awareness and careful clicking is all that’s necessary to keep yourself safe online.

True

**False**

The BIOS has two passwords associated with it. Which of the following will keep the device from booting unless the proper password is entered?

Admin BIOS Password

**User BIOS Password**

BIOS Password

BIOS Boot Password

Software key generators are often \_\_\_\_\_\_\_ in disguise.

**Trojans**

Generators

Encryption

hardening

What is built into Windows 10 to provide encryption to the hard drive?

**BitLocker**

BitLocker To Go

ByteLocker

BLocker

You should check your privacy controls for every app and be aware about who you are giving permission to for your camera, microphones, and location.

**True**

False

Which of the following is the purpose of Windows Firewall? (Choose all that apply.)

**Block unauthorized access to your computer**

**Permit authorized data communications to and from your computer**

Block authorized access to your computer

Permit unauthorized data communications to and from your computer

Which feature of Parental Controls would lock the user out of the computer at 8:00 pm?

Web Sites

**Time Restrictions**

Reporting

Apps and Games

Which feature of Parental Controls would show recent websites visited with times and dates?

Web Sites

Time Restrictions

**Reporting**

Apps and Games

Mobile devices ship with the most recent version of the OS, so they don’t need to be updated out of the box.

True

**False**

If a mobile device is lost, it may be possible to recover it with what feature?

**Find my Phone**

Passcode Lock

Touch ID

Remote Wipe

If your mobile device is lost with no hope to recover it, which feature could you use to remotely wipe it so your data is not stolen?

Find my Phone

Passcode Lock

Touch ID

**Remote Wipe**

On mobile devices, services should be turned on when not in use.

True

**False**